



# Introducing Redland's new estate inspection programme

A survey of our residents' panel told us that you want Redland to have a better idea of what needs doing on estates and to be more accessible.

We discussed these concerns with residents at Tenants' Day last year and with the Estate Management Focus Group members. As a result of these discussions, and with the help of our residents, we have developed a new way of inspecting estates.

Inside, you will find a calendar which lists which month we will be visiting each estate. Because of the changes to our programme, some estates will be visited twice and smaller estates will be visited once. In all cases, where an estate is found to be in poor condition, we will arrange another visit later in the year.

Future issues of the calendar will be published in Redletter and it will also always be available on our website.

If you want your housing officer to look at a specific detail on the estate, or you want to make a suggestion for an improvement, you can let them know by either telephoning them, or by submitting your request/suggestion through the website.

We don't inspect all sites, only those with common areas, so don't worry if you can't see yours on the calendar.

If you would like this leaflet in large print, in Braille, or on audio tape or CD, or if English is not your first language and you need a translation, we can get one for you.



0117 938 2700

Arabic  
إذا كانت لغتك الأصلية ليست الانجليزية وكنت بحاجة الى ترجمة فانه بإمكاننا ان نوفرها لك.

Polish  
Osobom nie znającym języka angielskiego możemy zapewnić tłumaczenie.

Bengali  
ইংরেজী যদি আপনার মাতৃভাষা না হয় এবং আপনার একটি অনুবাদের প্রয়োজন হয় তবে আমরা আপনার জন্য তা সরবরাহ করতে পারবো।

Somali  
Haddii aanu af Ingiriisigu ahayn luqad-daada kowaad oo aad u baahan-tahay turjumid, anaga ayaa mid kuu heli karayna.

Chinese  
如果你主要说用的语言不是英语而需要翻译服务，我们能够给你安排。

Spanish  
Si el Ingles no es tu lengua materna y necesitas una traduccion, nosotros te lo podemos traducir.

Hindi  
यदि अंग्रेज़ी आपकी प्रथम भाषा नहीं है और आपको अनुवाद चाहिये, तो हम आपके लिए ला सकते है।

Thai  
หากภาษาอังกฤษไม่ใช่ภาษาแรกที่ท่านพูดและท่านต้องการให้แปล เป็นภาษาอื่น เราสามารถจัดบริการให้ท่านได้

Italian  
Se l'inglese non è la vostra lingua e avete bisogno di una traduzione, possiamo procurarvene una.

Urdu  
اگر انگریزی آپ کی زبان نہیں ہے اور آپ کو ترجمہ درکار ہے تو ہم آپ کے لیے اس کا بندوبست کریں گے۔

# ESTATE INSPECTIONS 2010

## Would you like to contribute ideas for improving your local community?

Come along and inspect your local neighbourhood with us.

For further details, contact your Housing Officer or visit our website:

[www.redlandha.co.uk](http://www.redlandha.co.uk) – click Residents > Your home > Estate management.

**We will write to you two weeks before the inspection with details of the date and time.**

AREA		MONTH OF INSPECTION
Avonmouth	Portview Road	May/November
Bath & North East Somerset	Publow Lane	December
	Cam Brook Close Hazel Grove Huish Court Lillington Road Sunnyside View	March/October
Bedminster / Bedminster Down	Chapel Barton Bristol South End	June/December
	Coronation Road	June
Brislington	Nightingale Court Hither Bath Bridge	April/October
Christmas Steps	Christmas Steps	December
Clifton	Richmond Terrace Maple Leaf Court	March/September
	Codrington Place Belgrave Road	March
Cotham	Sydenham Road Cotham Grove	April
Fishponds	Elmdale Gardens Fishponds Road Maytrees	May/November

AREA		MONTH OF INSPECTION
Hanham	Baynham Court Bence Court Church Road Cody Court High Street, Hanham Venton Court Augustus House	April/September
Henbury	Oxhouse Gardens	May/November
Keynsham/Saltford	Keynsham Minsmere Estate Jena Court	April/October
Kingswood/Staple Hill	Britton Gardens Shipman Court  Pendennis Road	June/December  June
Knowle	The Old Police Station Redcatch Road Wells Road Toynbee Road Samuel Barnett Close	March/September
Lawrence Weston	Holly House	May/November
North Somerset	Orchard Close Prospect House  Bramley Square Cadbury Square Stowey Road  Tripps Row Long Thorn  Fishers Mead / Kings Croft Bramley Copse / Blackcurrant Drive Perry Road  The Orchard Clockhouse Mews Crockerne Drive Goshawk Drive  Old Dairy Court Old Street	January/July  February/August  March  March/September  April/November  April/October

AREA		MONTH OF INSPECTION
Oldland Common	174 High Street Redland House (195 High St.)	June/December
Old Market	The Old Tannery	May/November
Redland	Hampton Road Hampton Court Hampton Park Brighton Road Cairns Road	April/October
St George	Hicks Court Meg Thatchers Green Parkfield Avenue Rose Green Close	April/October
St Michael's Hill	Winstone Court	June/December
Taunton Deane	Manning Road Milsom Place  Northfields Richards Crescent Dorchester House Rectory Mews	March/September  May
Thornbury	Tamar Close	April/October
Totterdown	Summerhill House Wycliffe Row	February/September
Westbury / Stoke Bishop	Millpill Close Westbury Road	May/November
Whitchurch	Ridgeway Court Eva Turner Close	March/September
Withywood	Elizabeth Court Henry House	March/September

## Redland Housing Association

Holly House, Corbet Close, Lawrence Weston, Bristol, BS11 0TA

**Phone:** 0117 938 2700

**Email:** [enquiries@redlandha.co.uk](mailto:enquiries@redlandha.co.uk)

**Website:** [www.redlandha.co.uk](http://www.redlandha.co.uk)