

**Avon and Somerset Police** –  
www.avonandsomerset.police.uk  
0845 456 7000

**Wiltshire Police** – www.wiltshire.police.uk  
0845 408 7000

**Stop Hate UK** – provides independent and confidential support to people affected by hate crime – www.stophateuk.org  
0800 138 1625

**Victim Support** – www.victimsupport.org.uk  
0845 3030 900

**SARI (Support Against Racist Incidents)** –  
www.sariweb.org.uk  
0117 942 0060

**Scope** – supports disabled people and their families – www.scope.org.uk  
0808 800 3333

**EACH (Educational Action Challenging Homophobia)** – www.eachaction.org.uk  
0117 946 7607

**Stonewall** – the lesbian, gay and bisexual charity – www.stonewall.org.uk  
08000 502020

**Bath and North East Somerset Council advice on hate crime and local services** –  
www.bathnes.gov.uk/BathNES/  
communityandliving/crimeprevention/  
hatecrime.htm

**South Gloucestershire Council advice on hate crime and local services** –  
www.safersouthglos.org.uk/HateCrime/

If English is not your first language and you need a translation, we can get one for you.

Arabic  
إذا كانت لغتك الأصلية ليست الإنجليزية وكنت بحاجة إلى ترجمة  
فانه بإمكاننا ان نوفرها لك.

Bengali  
ইংরেজী যদি আপনার মাতৃভাষা না হয় এবং আপনার একটি অনুবাদের  
প্রয়োজন হয় তবে আমরা আপনার জন্য তা সরবরাহ করতে পারবো।

Chinese  
如果你主要说用的语言不是英语而需要翻译服务，  
我们能够给你安排。

Hindi  
यदि अंग्रेज़ी आपकी प्रथम भाषा नहीं है और आपको अनुवाद  
चाहिये, तो हम आपके लिए ला सकते हैं।

Italian  
Se l'inglese non è la vostra lingua e avete bisogno di  
una traduzione, possiamo procurarvene una.

Polish  
Osobom nie znającym języka angielskiego możemy  
zapewnić tłumaczenie.

Somali  
Haddii aanu af Ingiriisigu ahayn luqad-daada kowaad  
oo aad u baahan-tahay turjumid, anaga ayaa mid kuu  
heli karayna.

Spanish  
Si el Ingles no es tu lengua materna y necesitas una  
traduccion, nosotros te lo podemos traducir.

Thai  
หากภาษาอังกฤษไม่ใช่ภาษาแรกที่ท่านพูดและท่านต้องการ  
ให้แปล เป็นภาษาอื่น เราสามารถจัดบริการให้ท่านได้

Urdu  
اگر انگریزی آپ کی زبان نہیں ہے اور آپ کو ترجمہ درکار ہے تو ہم آپ کے لیے اس کا بندوبست کریں گے۔

Please ask us if you would like this leaflet in large print, audio or Braille.

Somer Community Housing Trust, The Maltings, River  
Place, Lower Bristol Road, Bath, BA2 1EP.

Phone: 01225 366000  
Fax: 01225 366100  
Website: www.somer.org.uk



# Tackling hate crime



**This leaflet sets out what you should do if you are a victim of hate crime, and how we take action against those responsible.**

## What is hate crime?

Hate crime is any offence committed against a person or property, which is motivated by the offender's hatred of people because they are seen as being different.

### It could be because of:

- Race, ethnicity or nationality
- Religion or belief
- Sexuality
- Gender or transgender
- Disability, health or mental health
- Age

### This could include incidents of:

- Verbal abuse
- Harassment or threats
- Physical assault of any kind
- Damage to home or property
- Bullying
- Graffiti and vandalism
- Any other form of intimidation not listed above

You can tell us about hate crime in confidence. We will support you.

We believe any hate crime is totally unacceptable. We will deal robustly with any Somer Community Housing Trust tenant (or people who live in Somer Community Housing Trust homes) who carry out hate crimes.

It is really important that you report hate crime. Lots of people do not. When you report it, you are making a big difference. Not only does it help you get support, you are also helping us to make your community safer.

### When you contact us:

- We will put you at the centre of what we do. Our first concern is your safety and well-being.
- We will aim to see you within 24 hours of you contacting us, at a location of your choice. If you need it, we can arrange for an interpreter.
- A dedicated officer will be assigned to work with you.
- What you tell us will remain confidential, unless you give us permission to talk to anyone else.
- We work closely with other agencies such as the police, the local authority and specialist support organisations to keep you safe and support you. If you agree to it, we will contact them for you. We will keep you informed about this and they may contact you themselves.
- We will deal with any graffiti or vandalism to your home as a priority.

We will agree a plan with you about how we will help you.

### This could include:

- Supporting you to stay in your home safely.
- Making your home more secure.
- Help and support with moving house.
- Advice if you need emergency housing.
- Finding you specialist support.
- Looking at legal interventions such as injunctions to protect you.
- Taking action against the people who are harassing you. We will usually work with other people and organisations to do this.

## Organisations that can help

### **BEMSCA (Bath Ethnic Minority Senior Citizens Association)**

Fairfield House, 2 Kelston Road, Bath, BA1 3QJ

Telephone: 01225 464165

### **Bath and North East Somerset People First**

Unit 5a Hawthorn Estate, Midsomer Norton, BA3 4BQ

Telephone: 01761 419659